

How to reconnect your inverter to Wi-Fi

GoodWe and LG Hybrid models

If the inverter is not connected to the internet, the battery state of charge (%) will not update and will just retain the last known value. To resolve this, please follow the instructions below.

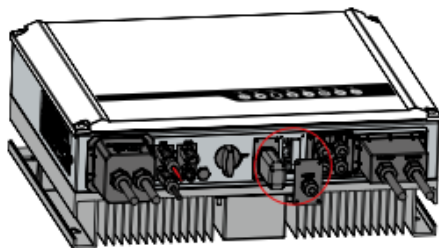
1. Check the LED indicators on the inverter. There should be a Wi-Fi indicator, and it represents the following:

 Wi-Fi			ON = WiFi connected / active
			BLINK 1 = WiFi system resetting
			BLINK 2 = WiFi not connect to router
			BLINK 4 = WiFi server problem
			OFF = WiFi not active

2. There are two ways to reconnect the Wi-Fi. First by pressing the reset button on the Wi-Fi module for about 2 to 3 seconds. If this still does not make the LED stable on the inverter, then try pressing the reload button.

WiFi Reset & Reload

WiFi reset means restarting the WiFi module. The WiFi settings will automatically be reprocessed and saved. WiFi Reload means setting the WiFi module to the default factory settings.



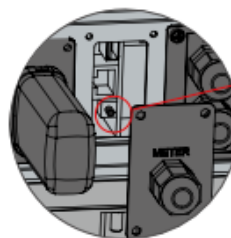
WiFi reset

Short press the reset button.
The WiFi LED will blink for a few seconds.

Note:

Wi-Fi reset & reload function is only used when:

1. Wi-Fi loses connection to internet or cannot connect to PV Master App successfully.
2. Cannot find "Solar-WiFi signal" or have other Wi-Fi configuration problems.
3. Please do not use this button if Wi-Fi monitoring works well.
4. If you need to replace the module, please use the unlock tool.



WiFi Reload Button

WiFi reload

Long press the reset button more than 3s.
The WiFi indicator will double blink until the WiFi is configured again.

3. If the Wi-Fi LED does not get stable after doing both the above steps, there is chance that inverter might have forgotten the Wi-Fi and need to configure the Wi-Fi again.

- (GoodWe) Please refer to *Option 2 App configuration (pp. 6-12)* in the [Wi-Fi Configuration Instruction](#) to connect the inverter to the Wi-Fi. If you need further help, please contact the GoodWe Support line for Wi-Fi/Communications troubleshooting at 02 51040612. All they require is the inverter serial number to start with and they will be able to assist you directly.
- (LG) Please refer to **Wi-Fi Configuration** (pp.21-22) in this [User Manual](#) to connect the inverter to the Wi-Fi.

SolarEdge inverters

Please refer to this [Configuring Inverter Communication Guide](#) to connect the inverter to the Wi-Fi.

You may also contact SolarEdge directly so they can help you connect your inverter to Wi-Fi via the app. They can be contacted at 1800465567.