

How to configure your Sensibo device

1. How do I integrate a Sensibo device to the Cortex app?

- Ensure your Sensibo device is already configured in the Sensibo app.
- Confirm that you can control your air conditioner from the Sensibo app.
- Make sure you know your Sensibo account credentials.

Integration Steps

1. Open the Cortex app.
2. Go to Settings → Integrations.
3. Select Sensibo.
4. Sign in using your Sensibo account.
5. Authorise the integration.
6. Your Sensibo devices will automatically sync and appear in Cortex.

2. How do I set up my Sensibo device?

Please refer to Sensibo's official [setup guide](#) and follow the instructions accordingly.

3. My Sensibo device is showing offline. What should I do?

Please refer to Sensibo's official troubleshooting guides:

- [Network & WiFi Troubleshooting](#)
- [How to Manually Connect Your Sensibo Device to WiFi](#)
- [LED Blinking Patterns](#)

4. My air conditioner is not responding to Sensibo. What should I do?

Please refer to Sensibo's official troubleshooting guide:

- [AC Does Not Respond to Sensibo](#)